



FACT SHEET

LOCATION

The luxurious Hotel Resort & SPA Paradisus Río de Oro, of 5 stars category, is located in Playa Esmeralda inside the Natural Park "Bahía de Naranjo". This is the Holguín province northwest side. This Gaviota Group resort is managed by Sol Meliá Spanish Tourism Company and it has a privileged location because the natural resources of Esmeralda and its coral barrier, one of the most beautiful in the World. The Hotel is 72 km away from the International Airport "Frank País" in Holguín, and 743 km at East of Havana City, the capital of the island, Cuba.

OPERATION METHOD

The hotel has been designed for adults only from 18 years and up. This All Inclusive Plus offers lodging, buffet and a la carte meals, room service 24 hours, local and international drinks, day and night activities, land and water sports, diving for beginning and certificated divers and internet. It is ideal for weddings, honeymoon, couples, events and incentives.

CURRENCY

Cuba accepts for all monetary transactions only Cuban Convertible Pesos (CUC), traveller's cheques and credit cards such as Visa and MasterCard when not issued by American banks or its branches. Currency exchange is available from 09:00 to 21:00 hrs at the hotel Lobby.

DISTRIBUTION

The Hotel has an area of 11.3 hectares and it has 300 rooms spread in 16 bungalows of 1 and 2 floors, of them two luxurious and comfortable Garden Villas. Each room has a maximum capacity for 3 people and 2 adults in the Garden Villas.

LODGING

250 JUNIOR SUITES (43 m²) 2 FLOOR BUNGALOWS

Air-conditioning, hairdryer, bathrobe, living room, private bathroom, hairdryer, safety deposit box, telephone, satellite T.V., CD player, iron and ironing board, tea and coffee making facilities, mini-fridge with welcome drinks and restocked bottle of water, terrace or balcony.

42 SUPERIOR JUNIOR SUITES (49 m²) 1 FLOOR BUNGALOWS

Air-conditioning, hairdryer, bathrobe, living room, private bathroom, hairdryer, safety deposit box, wireless telephone, satellite T.V., CD player, iron and ironing board, tea and coffee making facilities, mini-fridge with welcome drinks and restocked bottle of water, superior amenities, Balinese shower, yard with hammock and deck chair, Express check in and terrace.

6 SUITES (90.30 m²) 2 FLOOR BUNGALOWS

Air-conditioning, two private bathrooms, connecting living room with room, hairdryer, bathrobe, safety deposit box, telephone, satellite T.V., CD player, iron and ironing board, tea and coffee making facilities, mini-fridge with welcome drinks and restocked bottle of water, superior amenities and balcony.

2 GARDEN VILLAS (370.80 m²)

Each one has: Jacuzzi, sauna, pool, garden of 100 square meters, hammock on garden, solarium over the cliff, PC in the living room with internet access, CD player, Cuban music collection, DVD, full bar with drinks Premium. The transfers from hotel to airport are private, check in and check out express, details and daily turndown services in room, superior amenities in bathroom, linen sheet on bed, priority to reservations in a la carte restaurants, housekeeping services and late check out.

FACILITIES FOR HANDICAPS

2 standard rooms completely equipped with facilities for disabled. Ramps give access to bars, restaurants, pools, beach, reception and Spa.

VOLTAGE

Standard outlets wired for 220V. Converters are required.

DIURNAL ACTIVITIES

There are Spanish and dance lessons.

Water Sports: Windsurf, sailing boat, kayak, catamaran, snorkeling, pedal boats and water polo. Beginners dive exercises in the swimming pool, sea diving for certificated divers and beginners (daily previous reservation and upon availability), all inclusive.

Land Sports: Bicycle tours, beach volleyball, gymnasium, ping-pong, aerobics, 3 tennis courts, one multifunctional court, horse rides, gigantic chess, archery, target shooting and 2 golf camp.

All sports are subject to availability and weather conditions. BEACH, POOL AND JACUZZIS

There are deck chair and umbrellas at the beach. A fresh water pool with water falls, aqua-bar and snack-bar, two Jacuzzis with champagne services. Esmeralda is a public beach approximately 800 meters long and 25 metres wide where drinks service to deck chair is available.

GYM

The gymnasium is equipped with free weights and cardiovascular equipment with high technology. Instructors are also available to provide any assistance, natural fruits, etc. Open daily from 8:00 to 21:00 hrs.

PA "AGUAS DE ORO"

"Aguas de Oro"/ "Golding Waters" Spa offers extra charge services. It has a hydrothermal circuit for ladies and one for men both with: locker rooms, footbath ritual, Balinese shower, sensations shower, sauna, steam bath and relax room. The Spa also has 3 comfortable massages cabins full equipped and with sea view; each one counts with 2 beds for individual or couple massages and Jacuzzi for re-

laxing baths, Cleopatra baths and others. There is plenty types of massages and treatments: chocolate therapy, reflexology, obsidian stones, run and coffee massages. The place also has a saline water pool, which water comes directly from Sea, 2 Jacuzzis and 1 solarium over the cliff.

DIVING

Sea diving all included and subject to availability and weather conditions. Reservations must be made a day before at Club House; equipment included. It is diving twice a day: 9:00am for certificated divers and 11:00 am for beginners. Beginners must be done the initiation diving lesson in the pool before going to sea.

Initiation lessons Monday, Wednesday, and Friday from 10:00 to 12:00 hrs. These initiation lessons did not give certification.

CLUB HOUSE

It is located close to the pool. From 9:00 to 17:00 hours. There are available beach towels, snorkelling equipments, board games, balls, etc.

NIGHTLY ENTERTAINMENT

Animation group have prepared different thematic nights during the week, music on live, shows with dancers and karaoke.

RESTAURANTS

Buffet La Ceiba: Breakfast (07:30-10:30) Lunch (13:00-14:30) Dinner (18:30-21:30)

El Bohío: Dinner (18:30-21:30) Creole food, a la carte. Reservations are required.

El Patio: Dinner (18:30-21:30) International food a la carte. Reservations are required. Dress code applies.

Tsuru: Dinner (18:30-21:30). Japanese Food a la carte. Reservations are required. Dress code applies.

BARES

Lobby Bar : 24 hrs

Aqua bar “El Saltón” : 10:00-18:00 hrs

Snack bar-restaurant “La Laguna”: 10:30-17:00 hrs

Beach bar-restaurant “Santa Maria “: 10:00-17:00 hrs

un Pub-Karaoke La Conga: 21:00-02:00 hrs

Bar “Cubano”: 18:00-23:00 hrs

WEDDINGS

Private Check In, Welcome cocktail, Free room upgrade depending on availability, Wedding Coordinator and translator, Marriage Certificate legalization, notary's fee, bottle of cava in room, wedding gazebo's decoration, single room for couple according to availability, best man, witness and bridesmaid if is necessary, one bouquet and boutonniere for groom, special turndown service, newlyweds dinner, 24 wedding pictures 5x7, hairstyle and makeup for the bride, wedding cake and one bottles of cava at the ceremony, breakfast in the room next morning after the wedding, romantic dinner for the couple, Couple's transfer to the ceremony in decorated horse & carriage, late check out free of charge depending on availability, one massage for the couple with 30% discount and 10% discount for all the massages in the Spa.

DOCUMENTS THE CLIENTS SHOULD PRESENT

If the parties are divorced, the divorcee status certification, if the parties are widowed, the widowed certification and death certification of the former spouse, all documents have to be handed in the original language, translated into Spanish and legalized in the Cuban Consulate in the country of origin. If the parties are single, no documents required, just valid passport. For more information, please contact: bodas.pro@solmeliacuba.co.

Price: 1199.00 CUC (Cuban Convertible Currency). Payment: directly to the hotel. Weddings are for groups of minimum 17 pax.

HONEYMOON PACKAGE

The package includes: private check in, room upgrade upon availability, welcome cocktail, bottle of cava, fruits and flowers in room on arrival, breakfast in room once during the stay, daily turndown and courtesy in rooms, romantic dinner for the couple, late check out without charges on departure according to availability.



MEETINGS ROOM

One equipped meeting room ideal for receptions and banquets (with extra charges). It has capacity for 300 people.

MEDICAL SERVICE

From 9:00 to 17:00 hrs for first aid medical attention. The International Clinic is 5 kilometres away from the hotel. The Provincial Hospital in Holguín is 60 km away.

OPTIONAL SERVICES

LAUNDRY: Open daily from 9:00 to 17:00 hrs. It is located in the lobby.

SHOP: Located in the lobby. Open daily from 09:00-21:00 hrs.

BEAUTY SALON: Located in the Spa, from Mondays to Saturdays from 09:00-17:00 hrs.

MASSAGES: Daily from 09:00 to 17:00 hrs In the Spa. Reservation required.

TOUR DESK: Located in the lobby. Open daily from 09:00-17:00 hrs.

SCUBA DIVING: Reservations at the Club house from 09:00-17:00 hrs.

INTERNET: The cards for internet uses are sale for the operator from 9:00 to 22:00 hrs in the reception. There is internet access 24 hrs in the lobby as well Wi-Fi service with extra charge, 24 hrs.

MOPED RENTAL: Located at the hotel entrance. Open daily from 09:00-17:00 hrs.

CAR RENTAL: Located in the lobby. Open daily from 09:00-17:00 hrs.

POST OFFICE: Located in the lobby. Open daily from 09:00-17:00 hrs.

PHOTO SERVICE: Located in the lobby. Open daily from 09:00-17:00

FAX AND TELEPHONE SERVICE: Located at the Reception. Open 24 hours.

Information validated from January the 1st until December 31, 2009.



For more information or reservations please contact your Travel Agent or

Paradisus Rio de Oro Resort & SPA

Internet: www.solmelicuba.co

Note: information subject to change